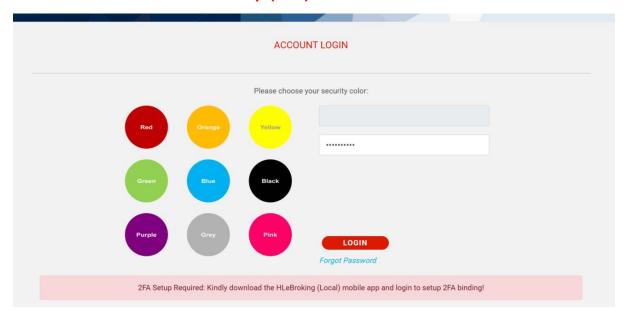


Two-Factor Authentication Setup (2FA) User Guide



Please download the HLeBroking (Local) mobile app and login to setup 2FA binding for the registered mobile device.

Step 1: Insert the User ID and password, Tap "Login"

Step 2: Tap "Activate Now"

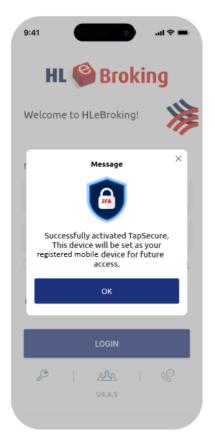
Step 3: Insert OTP (please check your registered email address for the OTP), Tap "Continue"

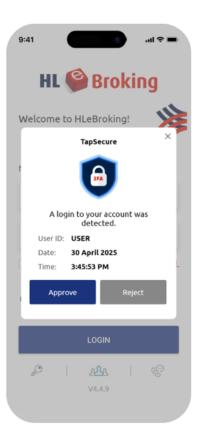








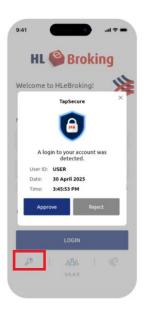




Once TapSecure is activated, the login authorization will be prompted on the registered mobile device (i.e. the mobile device used to set up 2FA binding) during login, please approve/reject the login within 60 seconds.

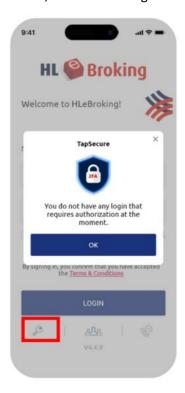
No push notification for login

If no push notification is received during login on the registered mobile device, please click on the icon below to prompt an approval/rejection for the login.





However, if there is no login authorization request, the message below will be shown.





To unbind 2FA from the registered mobile device

User may unbind the registered mobile device on the mobile app settings under Device Management

Step 1: Tap "Unbind this device"

Step 2: Tap "Yes"

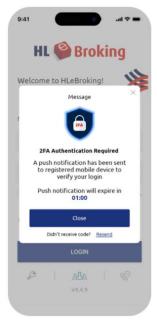




^{*}User will need to contact our Helpdesk for verification to unbind 2FA from registered mobile device if user loses or has no access to his registered mobile device.

Using different mobile device to login

User will receive the message below if a different mobile device is used to login. Please approve/reject the login from the registered mobile device within 60 seconds.





Using different user ID to login

User is not allowed to use a different user ID to login if the mobile device is already registered with a different user ID.

